# Prof. AMAL HAMAD EL-FARHAN

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→ **Specialization:** Organization Theory and Institution Building System Analysis and Comparative International Systems

### **Education:**

• **Ph.D** Graduate School of Arts & Sciences
New York University

1979

Major: National, International and Comparative

Administration

**Dissertation**: The United Nations Relief and Works Agency UNRWA: The Adaptation of the Organization to its Environment

• M.A. Graduate School of Public Administration
New York University

1973

Major: Public Administration

• **B.A.** American University of Beirut, Beirut, Lebanon 1970

Major: Political Science

# • Professional Experience:

• Senator: The Upper House of the Hashemite Kingdom of Jordan

The Twenty Fourth Term 2010 – 2011

- \* Chairperson Senate Committee on Population and Development
- \* Senate Committee on Health, Development & Environment
- \*Senate Committee on Tourism & Heritage
- \* Senate Committee for Jordan/ Italian Friendship
- \*Senate Committee for Jordan/ German Friendship

**Inter-Parliamentary Union** Coordination Committee of Woman Parliamentarians.

• Senator: The Upper House of the Hashemite Kingdom of Jordan

The Twenty Third Term 2009 - 2010

\* Senate Committee on Health, Development & Environment

\*Senate Committee on Tourism & Heritage \*Senate Committee for Parliamentarian Unions \* Senate Committee for Jordan/ Italian Friendship \*Senate Committee for Jordan/ German Friendship

• New Your Institute Of Technology (NYIT)		
• PhD Program Manage	Quality Assurance Liaison  The Arab Academy for Banking  & Financial Sciences	2006 -2010
• Leave of Absence:	University of Petra	2005 -2006
• Minister of Municipal Affairs:	Ministry of Municipal Affairs of Jordan	2003 -2005
• <b>Professor:</b> (Formerly: <i>Economics and</i>	Faculty of Business Administration  Administration Science)  University of Jordan	1995 2009-
• Sabbatical Year:	University of Petra	2001 -2002
• Dean:	Faculty of Business Administration University of Jordan	1997 -2001
• Associate Dean:	Faculty of Economics & Administration Science University of Jordan	1994 -1997
• Associate Professor:	Faculty of Economics & Administration Science University of Jordan	1990 -1995
• Chairperson:	Department of Public Administration University of Jordan and	1990 -1991 1987 -1988
• Assistant Dean:	Faculty of Economics & Administration Science University of Jordan	1988 -1989
• Assistant Professor:	Faculty of Economics & Administration Science University of Jordan and	1980 -1983 1 1986 –1990
• Assistant Professor:	Institute of Public Administration, Riyadh, Saudi Arabia	1985 1986
• Part Time:	University of Toledo and Lords College, Toledo, Ohio	1983 1985
<ul><li>Consultant</li></ul>	Ministry of Social Development -Set up Jordan Women Federation	1982 -1983
• Adviser	Jordan Mission to UN -The Special Political Committee to General Assembly	1977 -1979

# **→** Professional Memberships:

• Higher Council:	Jordanian National Forum for Women	1995 – date
• Board of Directors	Save the Children Board Members	1992-to date
• Board of Trustees:	Jordan University for Science and Technology	2009- 2010
• Member of the Commit	<b>tee</b> for Research Evaluation in the Ministry of Jordan Higher Education and Scientific Research	2009- date
• Editorial Board:	Albasaer (A Scientific Journal of University of Petra)	2005 -2006
• Board of Trustees:	University of Petra (Formerly: Jordan University for Women)	1998 -2001
• Editorial Board:	Al-Balga (Research Journal of Amman University)	2000 -2001
• Executive Committee:	Association of Deans Arab Business Schools	1998 -2001
• Board of Directors:	Computer Center University of Jordan	1997 -2001
• Board of Directors:	Center for Consultation Technical Services & Studies University of Jordan	1998 -2001
• General Certification Board:	Ministry of Education Jordan	1999- 2001
• Board of Trustees:	Amman School for Hospitality and Tourism	1998 -2000
• Board of Directors:	Jordan Institute of Public Administration	1986 -2000
• Advisory Committee:	Queen Zein Al Sharaf Training Center	1995 -2000
<b>Board of Directors:</b>	Graduate School - University of Jordan	1994 - 1997
• Editorial Board	Dirasat (Research Journal of the University of Jordan)	1993 - 1999
• Board of Directors	Arab Association for Women and Development	1988 -1992
• Board of Directors	Jordanian National Committee for Women	1992 1997
• Board of Trustees	Hashemite Fund for Social Development (Formerly: Queen Alia Fund for Social Development	1992 -1996

#### Publications:

- The Palestine Refugees and the Role of UNRWA, The Third International Conference on Bilad Al-Sham: Palestine. (History of Palestine), University of Jordan, 1984, Vol. 3.
- Administrative Characteristics of Developing Countries and Basis for Change, <u>The Journal of Management and Economics University of Mustansiriah</u>, <u>Baghdad</u>, <u>Iraq</u>, <u>1982</u>, <u>Vol. 6</u>, <u>No. 7</u>.
- The Role of Education in the Development of Arab Women Status, Women and Development in the 80's: Research and Studies, University of Kuwait, 1982, Vol.1.
- *Innovation in Public Organizations*, <u>Dirasat</u>, University of Jordan, 1985, Vol. 12, No. 5.
- Institutional Set-up for the 5-Year Plan of Jordan Economic & Social Development 1986-1990, Dirasat, University of Jordan, 1988 Vol 15, No. 2.
- Promotion System of Women in Middle & Higher Levels of the Ministry of Education in Jordan, <u>Dirasat</u>, University of Jordan, 1989, Vol. 16, No. 1.
- Organizational Development: Theory and Application in the Jordan Electricity Authority, <u>Dirasat</u>, University of Jordan, 1991, Vol. 17(A), No. 1.
- Factors *Affecting Employees Motivation in Jordan*, co-author, Makhamreh M., <u>Dirasat</u>, University of Jordan, 1991, Vol. 17(A), No. 2.
- <u>Management Practices in Voluntary Organisations in Jordan</u>, co-author, Khasawneh S., Queen Alia Fund for Social Development (QAF). Amman, Jordan, 1991.
- Attitudes of Senior & Middle Administration Towards Women Working in these Levels, Dirasat, University of Jordan, 1992, Vol. 18(A), No. 2.
- The Importance of Work to Women in Senior & Middle Levels of Jordan's Public Sector, Dirasat, University of Jordan 1993, Vol. 19(A), No. 4.
- The Formal and Voluntary Participation of Women in Development, Administration and Economic Review, No. 19, University of Mustansiriah, Baghdad, Iraq, 1994.
- Decision-Making in Jordan's Voluntary Sector: The Theory and Practice, Abhath Al-Yarmouk Journal, 1994, Vol. 10, No. 1, University of Yarmouk, Jordan.
- "Managerial Functions in the Public and Private Sectors in Jordan." Management in Commodity Driven Societies A Middle-Eastern Perspective, A. F. Alkhafaji and M. A. Makhamreh, Editors. Apollo, Penn.: Closson Press, 1993.

- "Integrating Jordanian Women in Development", in Women in Jordan's Labour Market.: N. Khoury and A. K. Ahmad, Editors., Amman: Jordan Royal Scientific Society, 1992.
- "Services for the Elderly", co-author M. Makhamreh in <u>International Handbook on Services for the Elderly</u>, Jordan I. Kosberg Editor. Westport, Conn.: Greenwood Press, 1994.
- "Strategic Management in Jordan's Development Planning", Dirasat, University of Jordan, 1995, Vol. 22(A), No. 2.
- "Extent of Executive Participation in Jordan's Development Planning", co-author A. K. Al-Sukkar, <u>Dirasat</u>, University of Jordan, 1995, Vol. 22 A, No. 6.
- "Control and Information Systems in Public and Private Jordanian Institutions: Comparative and Analytical Study", co-author M. Al-Tarawnih, Dirasat, University of Jordan, 1996, Vol. 23, No. 2.
- "Productivity of the Public and Private Jordanian Institutions: An Analytical Study", co-author M. Al-Tarawnih, <u>Dirasat</u>, University of Jordan, 1997, Vol. 24, No. 1.
- "The Impact of UN Specialized Agencies Programs on Jordanian Institutions", <u>Dirasat</u>, University of Jordan, July 1997, Vol. 24, No. 2.
- "The Regulatory Environment of E-Commerce", Conference Proceedings for the International Conference on Legal Vacuum in E-Commerce, April 2001, Abu Dhabi.
- <u>Management of the Public Sector</u>, co-authors A. Maani and M. Abu-Fares. University
- <u>Public Administration in Jordan: Theory and Practice</u>. Co-author A. K. Al-Sukkar, Al-Sharq Publishers, 2002.
- "Organization Culture and Organization Development in Jordanian Public Institutions", Jordan Journal of Applied Sciences University, Vol. 6. No. 1.
- "The Human Resource Management and Performance Effectiveness in the Jordanian Health Care Sector", co-author Mohammed AL-Qudah <u>Abhath Al-Yarmouk Journal</u>, University of Yarmouk , Jordan. Accepted for publication.
- "The Impact of Total Quality Management on Employees Performance, Applied Study on Pharmaceutical Industrial Firms in Jordan", co-author Jihad Affaneh . Abhath Al-Yarmok Journal, University of Yarmouk, Jordan. Accepted for publication.
- "Promoting and practicing good governance as a means of advancing Peace and Security: Drawing lessons from recent events in MENA Region" IPU Document of the 27 Session of the Coordination Committee of Women Parliamentarians.

### **Professional Conferences:**

- "Third International Conference on Bilad Al Sham: Palestine", Amman, Jordan, April 1980
- "Second Regional Conference for Women in the Arabian Peninsula and the Gulf", Kuwait, Kuwait, March 1981
- "General Conference for Administrative Development in the Arab World", Baghdad, Iraq, November 1981
- "Annual Conference of Popular-Cultural Associations & the American Cultural Association", State University of Wichita, Wichita, Kansas, USA, April 1983
- "Conference of American-Arab University Graduates", Detroit, USA, October 1984, and November 1985
- "Arab Conference on Population Policies", Tunis, Tunisia, March 1987
- "Arab Women Federation General Annual Conference", Amman, Jordan, April 1987
- "UNDP Roundtable Conference: Development The Human Dimensions", Amman, Jordan, September 1988
- "UN Conference on Safeguarding the Future", Amman, Jordan, September 1989
- "The Arab Conference for Non-Governmental Organizations (NGOs)", Cairo, Egypt, November 1989
- "UNDP Conference for Non-Governmental Organizations (NGOs)", Cairo, Egypt, November 1989
- "UNDP Conference on Socio-Economic Challenges for the 1990's: Arab Women's Contribution to Development", Cairo, Egypt, May 1990
- "UN Experts Group Meeting, to discuss: Regional Training & Research Center on Women, family and Development", Cairo, Egypt, June 1990
- "UNICEF/QAF: The Role of Voluntary Organizations in Addressing Women & Children in Society", Amman, Jordan, August 1990
- "UNDP Anatolia Roundtable Conference: Global Development Challenges", Turkey, September 1990
- "UNFPA/NPC Population and Basic Needs for Jordan: Future Outlook", Amman, Jordan, September 1991

- "The Funding Center: World Congress on Philanthropy", Miami, Florida, USA, December 1991
- "UNDP Roundtable on Change: Systems and People", Bucharest, Romania, September 1992
- "UNFPA/LAS/ESCWA Arab Population Conference", Amman, Jordan, April 1993
- "North-South Roundtable on UN & the Breton Woods Institutions: New Challenges for the 21st Century", Breton Woods, New Hampshire, USA, September 1993
- "The International Academy of Business Disciplines Conference", Amman, Jordan, September 1993
- "Conference on the Economics of Peace in the Middle East", Yarmouk University / Canadian Fund for Dialogue and Development, Irbid, Jordan, December 1993
- "38th Session, CSW: Intercession Meeting on the Draft Platform for UNWCW", New York, USA, January 1994
- "Arab Women Federation General Conference", Amman, Jordan, March 1994
- "UNDP Roundtable Conference Change: Social Conflict or Harmony", Sweden, July 1994
- "UN General Assembly, Preparatory Committee for the World Summit for Social Development", 2nd Session, New York, USA, August 22 September 2, 1994
- "Non-Governmental Organizations: Forum on Women", Amman, Jordan, November 1994
- "Regional Preparatory Meeting for the Fourth World Conference on Women", Amman, Jordan, November 1994
- "39th Session, CSW: Preparation for the Fourth World Conference on Women", New York, USA, March-April 1995
- "CSW: Open-ended Information Consultants on the Draft Platform for Action for the Fourth World Conference on Women", New York, USA, July 31-August 4, 1995
- "Non-Governmental Organizations: Forum on Women", Beijing, China, August 30-September 8, 1995
- "UN Fourth Conference on Women", Beijing, China, September 4-15, 1995
- "40th Session, CSW (Commission on the Status of Women)", New York, USA, March 11-22, 1996

- "The Middle East on the Threshold of the 21st Century: Issues and Prospects", The International Association for Middle Eastern Studies, Al Al-Bayt University, April 10-13, 1996
- "Non-Governmental Organizations Forum for Post Beijing", Amman, Jordan, September 22-23, 1996
- "Arab League: Arab Conference for Post Beijing", Amman, Jordan, September 25-29, 1996
- "The New Strategic Directions for Arab Business Education Conference", Arab Administrative Development Organization, Cairo, Egypt, November 23-26, 1997
- "First Conference of the Association of Deans of Business Schools of Arab Universities", Lebanon, May 14-15, 1998
- "The Interfaith Dialogue Conference: The Abrahamic Tradition", Beirut, Lebanon, July 9-12, 1998
- "The Interfaith Dialogue Conference: Moslems & Christians in Modern Society", Amman, Jordan, November 10-12, 1998
- "New Strategic Approaches in Arab Administration Education", Cairo, Egypt, November 23-26, 1998
- "Arab-European Partnership in the Next Century", Amman, Jordan, June 19-20, 1999
- "Canadian Bureau for International Education (CBIE) Annual Conference 1999", Ottawa, Ontario, Canada, November 20-23, 1999
- "Implementation of Human Dimension Commitment", OSCE Diplomatic Institute, Amman, Jordan, December 6-7, 1999
- "International Conference on the Legal Vacuum in E-Commerce", Abu Dhabi, UAE, April 2001
- "Public Sector and Level Service Reform", Amman, Jordan, June 17-19, 2001
- "Gender and Democratization in the Arab Region", Amman, Jordan, March 11-13, 2002
- "Good Governance for Development in the Arab Countries", an Arab regional initiative in partnership with OECD/UNDP, Dead Sea, Jordan, February 6-7, 2004
- "International Conference on Women & Politics: Experiences, Achievements & Challenges in the Middle East and the Eastern Mediterranean Region", February 25-28, 2004
- "13th General Conference Arab Cities Organization", Khartoum, Sudan, February 14-17, 2004

- "International Conference on Women and Politics: Experiences, Achievements, and Challenges", Istanbul, Turkey February 25-27, 2004
- "10th General Conference of the Organization of Islamic Capitals and Cities (OICC)", Dubai, UAE, April 25-27, 2004
- "Ministerial Conference on Alternative Development: Sufficiency Economy", Bangkok, Thailand, November 8-10, 2004
- "COPPEM General Assembly (Standing Committee for the Euro-Mediterranean Partnership)", Palermo, Italy, November 20-21, 2004
- "City Development Strategy World Bank and Mediterranean Cities Partnership", Damascus, Syria, January 29-31, 2005
- "Aspen Institute Italia: "Business and Democracy: bringing the Middle East out of Crisis" Rome, December, 2006.
- "High Level Policy Forum on Gender", Amman Jordan, January, 2007.
- "The Arab World and the Challenges of Globalization", Irbid National University, April 2007.
- "Arab Women Political Participation in Local Government: Present and Future", Jordan National Forum for Women and UNIFEM, Amman, Jordan, October 2007.
- "The General Conference of Municipalities", Jordan Ministry of Municipal Affairs, Amman, Jordan, October 2007.
- "Women in Politics and Public Administration", Piedmont Region and the Provincial Council of Novara, Novara, Italy, November 2007.
- "Euro-Mediterranean Parliamentary Assembly, 6<sup>th</sup> Plenary Session", Amman Jordan, 12 14 March 2010.
- "University for Peace: Final Networking Conference", Dead Sea, Jordan, August 1

   4, 2010.
- "International Forum on Women in Urban Development and Commemoration of the 15 Anniversary of the Fourth World Conference on Women ", Shanghai ,China, September16-18,2010.
- "123 Assembly Of The Inter-Parliamentarian Union And Related Meetings", Geneva, October 4-6, 2010.
- "124 Assembly Of The Inter-Parliamentarian Union And Related Meetings", Panama City, April 15-20 2011.
- "The Investment Conference for Islamic Countries" Amman, May21, 2011.
- "125 Assembly Of The Inter-Parliamentarian Union And Related Meetings", Bern, Switzerland, October, 16-10, 2011.

## Professional Seminars:

- "Administrative & Organization Development", Amman, Jordan, August 1986
- "Jordan's Five-Year Development Plan", 1986-1990, Amman, Jordan, December 1986
- "The Role of Career Civil Servants in Organization Development", Amman, Jordan, August 1987
- "The Gulf Security", Bordeaux, France, October 1987
- "The Industrialization of Jordan", Amman, Jordan, July 1988
- "Arab Political Systems: Regional & International Dimensions", Amman, Jordan, September 1988
- "ESCWA Expert Group Meeting on Population Policies for Arab Women", Baghdad, Iraq, November 1989
- "Demographic & Socio-Economic Implications of International Migration in the Arab World", Amman, Jordan, December 1989
- "Senior Policy Seminar on Employment Policy in Arab Countries", Amman, Jordan, June 1990
- "WHO: Scientific & Technical Advisory Group to the Secretary General on Adolescent Health", Geneva, Switzerland, April 1991
- "WHO: Inter-Regional Workshop on Leadership & Participation of Women in MCH/FP", Cairo, Egypt, August 1991
- "ILO/AWAD, Seminar on Women Employment & Development in the Arab Countries", Amman, Jordan, December 1991
- "UNFPA/UNESD International Seminar on Women and Development", Tunis, Tunisia, June/July 1992
- "ILO/QAF/Jordan Ministry of Labour: The Implications of the Influx of Returnees on Jordan", Amman, Jordan, July 1992
- "Seminar on Working Women in Modern Industries in the Arab Countries", Amman, Jordan, April 1993
- "ESCWA Meeting of Experts on Unemployment in ESCWA Countries", Amman, Jordan, July 1993
- "Women and Development in the Arab World: The Experience of Jordan", London School of Economics, London, UK, November 29, 1993
- "World Aware: People Participating in Development The Experience of the Queen Alia Fund", London, UK, November 30, 1993

- "NGO Expert Meeting on Strategies for Strengthening NGO Networking & Research in the Middle East", Amman, Jordan, March 26, 1994
- "NPC/EC Seminar on Demographic Issues", Amman, Jordan, July 1994
- "General Federation of YWCA/General Federation of Voluntary Organizations Seminar on Family and Environment", Amman, Jordan, September 10-11, 1994
- "Tripartite Symposium on the Problems of Women Workers in Arab Countries", Amman, Jordan, October 9-13, 1994
- "NPC/UNFPA Basic Needs for Jordan's Population Until 2005", Amman, Jordan, December 29, 1994
- "JNCW/Habitat/ESCWA: Role of Arab Women in Urban Development", Amman, Jordan, January 23-26, 1995
- "JNCW/British Council: Woman and Political Participation", Amman, Jordan, January 28-30, 1995
- "The Role of the University in Promoting Women in Public Life", British Council Regional Workshops, Tunis, Tunisia, November 1996
- "USAID Workshop: Women in Business", Amman, Jordan, May 12, 1999
- "The Impact of an Emigrated Financial & Administrative System on Making Effective Decisions", Ajman University of Science & Technology, Al-Ain, UAE, March 20-26, 2000
- "Malaysian Information & Communication Technology Platform", Amman, Jordan, April 2001
- "The Management of University-Industry Partnerships", Distance Education Course for Eastern Mediterranean University, October 200 January 2001
- "Dead Sea Retreat", Dead Sea, Jordan, April 2001
- "Council of Europe: Women's rights in the Euro-Mediterranean region: women as agents of change", Lisbon, July 2006
- "Aspen Institute Italia: "Rethinking the Future of the Broader Middle East" Rome, December 2006.
- "Jordan Diplomatic Club: Jordan Policy in Light of Regional and International Challenges", Amman, August 7<sup>th</sup>, 2010.
- "The Eight Informational Seminar on Parliament and the Convention on the Elimination of All Forms of Discrimination against Woman", Geneva, October,7.2010
- "Orientation Program on Women Rights and Gender Equality", Amman.May17-19.2011.